Mental Health Services Act (MHSA) Outcomes Workgroup

October 10, 2024, 2:00-3:30 pm PCT

Contents

Objectives of Workgroup

Goals	
1	Develop a standardized framework for reporting on the outcomes of direct treatment programs funded by MHSA.
2	Identify and define key indicators that capture behavioral health outcomes of clients in a meaningful and accessible manner.
3	Discuss strategies for improving both the data collected and reporting of key indicators.

Meeting Agenda

Date: October 10, 2024

Meeting time: 2:00 – 3:30 pm PCT

Location: https://us02web.zoom.us/j/85172304191

Time	Topic	Presenters
2:00 – 2:25 p.m. (25 minutes)	**Welcome and introductions**	Doris Estremera
2:20 – 2:50 p.m. (20 minutes)	**Outcome metrics and reporting for outpatient treatment and client outreach services funded by MHSA**	Presenters: Koray Caglayan, Brooke Shearon
2:50 – 3:20 p.m. (40 minutes)	**Facilitated discussion on outcome metrics for direct treatment programs**	Discussion Facilitator: Tania Dutta
3:25 – 3:30 p.m. (5 minutes)	**Wrap-up and next steps**	Doris Estremera Tania Dutta

Definitions of Indicators

Indicator	Definition (In Relation to Program)
Emergency Utilization	The frequency and reasons for clients' use of emergency services, including emergency room visits, psychiatric emergency service episodes, and urgent care, indicating the program's impact on reducing crisis situations.
Employment	The employment status of clients, including job acquisition, retention, and type, to assess the program's effectiveness in improving job readiness and financial stability of clients.
Goals Met	The extent to which clients achieve the individual goals set within the program, demonstrating the program's success in helping clients reach their personal and program-specific objectives.
Housing	The stability and quality of clients' housing situations, including the acquisition of stable housing. This indicator will evaluate the program's impact on reducing homelessness and housing insecurity.
Connection	The strength and quality of clients' social connections and support networks, including involvement in community activities, peer supports groups, social connectedness, and feelings of belonging, assessing the program's roles in enhancing clients' relationships and community integration.
Criminal Justice	Clients' interactions with the criminal justice system, including arrests, incarcerations, and legal issues, to measure the program's effectiveness in reducing criminal behavior and involvement with the justice system.
Hospitalization	The number and frequency of clients' hospital admissions, both for physical and mental health reasons, indicating the program's success in managing health issues and reducing the need for hospital care.
Substance Use	The levels and patterns of clients' use of drugs and alcohol, assessing the program's effectiveness in reducing substance use and supporting recovery.
Education	Clients' educational achievements and progress, including enrollment in educational programs and attainment of degrees or certifications, to evaluate the program's impact on improving educational outcomes and opportunities.