

CONDUCT SAFETY ASSESSMENT

1. Is the person in crisis **threatening self-harm**? Yes No

If **YES to 1.**, ask the person in crisis the following:

a. Do you have a method to act on these threats? Yes No

b. Do you have intention of acting on these threats? Yes No

c. Do you have access to lethal means?
(e.g., firearm/weapon, prescribed or other drugs, etc.) Yes No

2. Ask the person in crisis if they **have any intent to harm anyone who attempts to intervene**? Yes. No

If **YES to 1a., 1b., 1c., or 2.**, transfer to 911. Counties with a co-response model with law enforcement may dispatch depending on the level of safety.

If **YES to 2. ONLY**, transfer to 911. Counties with a co-response model with law enforcement may dispatch depending on the level of safety. **It is important to inform 911 and any other potential team that may be dispatched, that the person in crisis is threatening to harm anyone who attempts to intervene.**

If **YES to 1a. ONLY**, a mobile crisis team dispatch and/or warm transfer to a crisis line (e.g., 988) may be appropriate. Engage the caller and explore what their needs are.

Note:

- Not everyone threatening self-harm will need the same level of intervention and support.
- Follow the county plan for coordination with law enforcement or other crisis lines and communicate the information obtained during warm transfer/dispatch.

3. Is the person in crisis **threatening to harm someone else**? Yes No

If **YES to 3.**, ask the person in crisis the following:

a. Ask the identity of intended person(s): _____

b. Do you have a method to act on these threats? Yes No

c. Do you have intention of acting on these threats? Yes No

d. Do you have access to lethal means (e.g., firearm/weapon)? Yes No

4. Ask the person in crisis if they **have any intent to harm anyone who attempts to intervene**? Yes No

If **YES to 3b., 3c., 3d., or 4.**, transfer to 911. Advise law enforcement to secure safety first. Then, when secure, the mobile crisis team can collaborate with law enforcement and/or other responders to determine when it is safe to intervene.

If **YES to 4. ONLY**, transfer to 911. Counties with a co-response model with law enforcement may dispatch depending on the level of safety. **It is important to inform 911 and any other potential teams that may be dispatched that the person in crisis is threatening to harm anyone who attempts to intervene.**

If **YES to 3b. ONLY**, a mobile crisis team dispatch and/or warm transfer to a crisis line (e.g., 988) may be appropriate. Engage the caller and explore what their needs are.

Note:

- Not everyone threatening self-harm will need the same level of intervention and support.
- Follow the county plan for coordination with law enforcement or other crisis lines and communicate the information obtained during warm transfer/dispatch.

SCREEN FOR UNDER THE INFLUENCE OF SUBSTANCES OR ALCOHOL

Is the person in crisis under the influence of any substances or alcohol? Yes No Unsure
If **YES**, ask type and quantity consumed (if known) and communicate this information to the mobile crisis team or 911 dispatch during warm transfer: _____

OBTAIN REASON FOR CALL

Should be written from the caller's perspective.

SCREEN FOR LOCATION SAFETY

Is the location where services are needed unsafe for the person in crisis or for the mobile crisis team to deliver services? Yes No

- Are any of the following a concern?
- Abusive partner/person on site
 - Environmental concerns (e.g., crowded/unsafe area, contagious health issue)
 - Animals (dangerous/protective of owner)
 - Weapons in active use in area
 - Other: _____

If **YES**, follow the county plan for coordination with law enforcement and communicate the information during warm transfer/dispatch.

Note:

- While law enforcement officers may accompany a mobile crisis team when necessary for safety reasons, they shall not qualify as a member of the mobile crisis team for purposes of meeting Mobile Crisis Team Requirements.

COLLECT ADDITIONAL INFORMATION

Accessibility Needs (i.e., preferred language, cultural considerations, vision or hearing impairment, Intellectual/Developmental Disability)

Support Persons/Others on Location (e.g., Will third party caller remain with the person in crisis? Are others on location safe and supportive to the person in crisis?)

DISPATCH DECISION

Mobile crisis team will be dispatched under the conditions of:

Joint with law enforcement

Sequentially after law enforcement determines scene safety

Other: _____

Mobile crisis team dispatched (Add team/member names below.)

Mobile crisis team will NOT be dispatched (Add reason below.)

Note:

- Reasons a mobile crisis team may not be dispatched may include client declined services, warm hand-off to 988, 911, etc.

LANGUAGE OR ACCESSIBILITY NEEDS (COMMUNICATED TO MOBILE CRISIS TEAM)

Considerations needed for the person in crisis (i.e., preferred language, cultural considerations, vision or hearing impairment, Intellectual/Developmental Disability I/DD)

Sensory preferences/needs: _____

Other preferences/needs: _____

I/DD (consultant may be needed)

Preferred language(s) spoken by one or more individuals: _____

Assistance for visual impairment requested: _____

Assistance for hearing impairment requested: _____

Consulting Supervisor's Name (if applicable): _____