Effective Now!

- <u>For All Staff</u>: QM Contact Information
- <u>For All Staff</u>: Updated versions of BHRS' Policy Index
- <u>For Contracted Agencies/Providers</u>: Updating Contractor Email List
- <u>For Providers w/ clients 20 & under who document in BHRS Avatar</u>: ICC Screening Form available in Avatar NX
- <u>For All Staff</u>: Client Immigration Status
- <u>For Avatar Users</u>: Updated Avatar NX Guide

Coming Soon!

- Stay Tuned!

New Policies

- Stay Tuned!

QM Contact Information — Effective Now

HS_BHRS_QM@smcgov.org
For submitting forms such as: IRs, Change of Provider, Block Chart Requests. Subpoenas, Records Requests, Avatar access, Staff licensing, Staff Name Change, Credentialing forms, 5150 Training Requests, LMS & CANS support

HS_BHRS_ASK_QM@smcgov.org
For general questions on documentation

HS_BHRS_PAVE@smcgov.org
For PAVE related support

Client Immigration Status — Effective Now

Guidance continues to be that immigration status should NOT be documented in a client's medical record. Best practice is to include the minimum amount of information necessary when documenting the circumstances & impact of a client's immigration (e.g., Client reported difficulty adapting to living in a new country).

For further information, please refer to the email that was sent by Louise Rogers on 2/10/25 (see attached). If you have additional questions, please consult with your supervisor or contact QM.

BHRS Policy Index Updates — Effective Now

Updated versions of BHRS' Policy Index are available on the BHRS website:

BHRS Policy Index - *(Organized by policy number)*
BHRS Policy Index - *(Organized by policy category)*
Please note: the index organized by category is still in the development phase, categories are not final. Please send feedback to HS_BHRS_Policy_QM@smcgov.org

ICC Screening Form — Effective Now

The "Eligibility Screening form ICC Services" form is now available in Avatar NX. For instructions on completing the screening in Avatar please see the Addt'l Resources section of Policy 24-05: Pathways to Wellbeing for written & recorded instructions
Please contact kgamayo@smcgov.org with any questions.

Updating Contractor Email List — Effective Now

QM & WET are updating our Email List for Contracted Agencies/Providers. Please fill out this form to continue receiving email updates from WET or QM. For BHRS staff who aren't receiving QM's monthly email, please submit an ISD Service now & request to be added to the "HS_BHRS_AllStaff" email list.