What's New!

QM Updates

Effective Now!

- <u>For All Staff</u>: Notification & Support R/T to Ct Death
- <u>For All Mental Health Clinical Avatar NX Users:</u> Updated Progress Note Templates in Avatar
- <u>For All Staff</u>: Updated Service Code Cheat Sheet
- <u>For All Staff</u>: BBS Newsletter

Coming Soon!

- <u>For All Staff & Contractors:</u> CalMHSA 5150 Training

New/Updated Policies

- [19-01: Consumer Problem Resolution and NOABD Attachment A: Manual](#) - updated to include info about non-discrimination and how SUD treatment facilities can file complaints.

Notification & Support Related to Client Death — **Effective: Now**

BHRS now has access to a database of death certificates issued in the county and has been working on a workflow to notify managers and staff about client deaths. When sharing the news about a client's death, managers will be guided by best practices that were developed in partnership with interdisciplinary leadership and Ken Epstein, our BHRS TRISI Consultant. These best practices will further assist managers to communicate with their staff regarding the death in a trauma informed way and to offer staff support.

CalMHSA 5150 Training — **Coming Soon**

Good news! We have a new and updated 5150 Training! BHRS has contracted with CalMHSA (California Mental Health Services Authority) to provide our staff and contractors with a 5150 training. This is a required training for any BHRS staff, contracted clinical or hospital staff requesting 5150 writing privileges. There will be a monthly live training to attend, or you can watch the recorded training. Please contact QM at HS_BHRS_QM@smcgov.org for the enrollment key to access the recorded training.

BBS Newsletter — **Available: Now**

[BBS Latest Newsletter](#)
This is a courtesy notice. Registered/waivered/licensed staff are responsible for checking the BBS website on a regular basis to ensure that they are up to date with the requirements.

Updated Avatar Templates — **Effective: Now**

QM has updated Avatar NX Mental Health Progress Note Templates to better align with CalAIM documentation requirements. The new templates are now in effect.

Updated Service Code Cheat Sheet — **Available: Now**

Please refer to the new [Service Code Cheat Sheet (FY24-25)](#) and the recent recorded Documentation Manual training (available in the LMS) for more detailed information. Additional updates include clarifications to ICC Service Codes which will be discussed in further detail during the ICC, IHBS and TFC training.