



What's New!

Release Date: June 14, 2024

QM Updates

Effective Now!

- For RNs, NPs, and MDs: **Update on Injection Administration Documentation**
- For All Clinical Staff: **Reminder about age limits for ICC related service codes**

Coming Soon!

- For BHRS Staff: **CaAIM Trainings**
- For BHRS Staff: **CaAIM Corner**

New/Updated Policies

- For All Staff: [03-01: Confidentiality/Privacy of PHI](#)
- For Fiscal Staff (MHSA): [20-09: MHSA Administration and Components](#)

ICC Service Code

Effective: Now

What: Claims for service codes ICC_CA and CFTICC_CA are being denied due to age limits.

Who: All Clinical Staff

Details: Intensive Care Coordination (ICC) service codes, including ICC_CA and CFTICC_CA, are **only applicable to clients ages 0-20 years old. Claims for these services will be denied if using any of these service codes for clients ages 21 and up.**

(A reminder that these age limits also apply to TBS and IHBS services which are only for clients ages 0-20).

Update on Injection Administration Documentation

Effective: Now

Per email sent by QM and MIS on 5/24/24: The G2212M (Medical Prolonged Service Code) has been disabled when providing 16CA (Injection Medication). If you spend more than 15 minutes with a client after administering an injection, please code accordingly using the following scenarios:

1. ****17CA – Medication Support**:** Use this code if you spent time with the client providing education about the side effects of the medication and/or helping answer any questions related to the administration of the injection.
2. ****17CA – Medication Support**:** If you called the pharmacy to check on the client's medication while the client was there to support the client, use this code.

CaAIM Trainings

Save the Date!

CaAIM Trainings are upon us! Save the date for June 20, 2024, for training on our newly updated Documentation Manual (for Mental Health only). This new guide entails all new CaAIM documentation updates right at your fingertips! After this, QM will have trainings monthly, on the 3rd Thursday, from 10:30 to 12pm with topics like Access and Medical Necessity, Assessments, and Progress Notes – to name a few. We look forward to seeing you there!

CaAIM Corner

Coming Soon!

BHRS Staff and Contract Agencies should keep an eye out for the CaAIM Corner email from sanmateocounty@service.govdelivery.com for the latest re: CaAIM and CaAIM trainings, as well as the upcoming Screening Tool pilot and other updates! BHRS staff can also check out the [CaAIM Resource Hub](#) on the BHRS Intranet for past editions and additional resources.

Updated Policies

Available Now

[Policy 03-01:](#) AB 210 permits sharing PHI without an ROI **only for MDTs operating under AB 210** to expedite facilitation of assessment and linkage of **homeless adults/families to housing and supportive services.**

[Policy 20-09:](#) Provides updates to fiscal reporting and planning processes related to MHSA funds.