



What's New!

QM Updates

Release Date: 12/13/24

Effective Now!

- For All Staff: Annual Compliance Training Bundle
- For All Staff Providing Services to Clients 20 and under: ICC Services Reminder
- For Staff Who Use Avatar for Documenting Assessments: Draft Assessment Deadline Extended!

Coming Soon!

- For Avatar Users: Updated Avatar NX Guide!

New/Updated Policies

Stay Tuned!

Annual Compliance Training Bundle

Effective: Now

It's time to complete the Annual Compliance Training Bundle! Please make sure to complete this yearly requirement, the deadline is **Friday, January 3, 2025**. There was an error in LMS that some staff may see the Training Bundle as "Past Due", however this does not affect your access and will resolve itself once the Training Bundle is completed. If you have any difficulties with the Training Bundle or LMS, please contact QM at HS_BHRS_QM@smcgov.org

ICC Services Reminder

Effective: Now

A reminder to discuss an ICC referral with your client and family **before** submitting the ICC Eligibility Screening Form and ensure warm hand off with assigned AFS Coordinator. [Updated Eligibility Screening Form and additional resources can be found here](#)

Updated Avatar NX Guide!

Coming Soon

Keep your eyes open next week for an email from QM with an updated version of the "Avatar NX Updates and Tips" which will include visuals of the new CalAIM Assessment and Diagnosis forms that will launch on 12/16!

New CalAIM Assessment LIVE on Monday!

Coming Soon

Assessments in Avatar will go offline beginning today, Friday, 12/13 through the weekend. The new CalAIM Assessment will go live in Avatar on Monday, 12/16. Look out for an email with further details. Additional instructions and reminders about how to complete assessments and diagnosis will also be included in the email!