





ADMINISTRATIVE BULLETIN

DATE: March 18, 2025

To: American Medical Response, San Mateo County
San Mateo County Prehospital Emergency Medical Services Group
South San Francisco Fire Department
San Francisco Fire Department – SFIA Operations
San Mateo County Public Safety Communications
Stanford Health Care Base Hospital

FROM: Travis Kusman, MPH, Paramedic, EMS Director & MHOAC 
Dr. Gregory H. Gilbert, EMS Medical Director 

SUBJECT: Stanford Hospital ED Ringdown Phone Number Change (25–OPS–02)

EFFECTIVE 0900h March 18, 2025, the Emergency Department (“ED”) ringdown phone number for Stanford will change to (650) 497-5803.

The current phone number will remain active for an unspecified time, but there may be a queue prior to answer. Due to the late notice of change received from Stanford, EMS policies, protocols, and the EMS app will not immediately reflect the change of phone number.

The Base Physician numbers for adult and pediatric patients are unchanged. EMS providers may continue to use mobile radios for ringdown reports.

