



What's New!

QM Updates

Release Date: September 30, 2022

Effective Now!

- For All Staff: September BHRS QM CalAIM Webinar Recording and Updated FAQ

Coming Soon!

- For BHRS Staff: Virtual Toolkit Workshop
- For All Staff: CSI Timely Access Report

New/Updated Policies

- [22-05 BHRS Naloxone Policy](#)

Virtual Toolkit Workshop

Dates of Workshops:
11/10/22 & 12/14/22

What: Virtual Toolkit Workshop (1 hour)

Who: BHRS Staff

Details: As part of our Virtual Toolkit pilot project, QM will be hosting a workshop for BHRS program staff who work with youth 12 years and under. Staff will have a chance to try some online activities and share ideas with each other on how to engage youth in remote services. The next two workshops will be held on **Thursday, 11/10/22 @ 1:00 p.m.** and **Wednesday, 12/14/22 @ 9:00 a.m. via Zoom**. The same content will be covered on each date. Youth Supervisors will be sent the invite to forward to their staff.

CSI Timely Access Report

TBD

What: Delay in monthly Timely Access Report

Who: All Staff

Details: Sincerest apologies from QM, but we were unable to get programs the Timely Access report to you by the end of the month like we usually do. We are working as quickly as possible and will send the report in the next week or so.

22-05: BHRS Naloxone Policy

Available:
Now

BHRS has received a supply of free Narcan sprays to be distributed per National Naloxone Distribution Policy. The NNDP has certain storage and tracking requirements which are being addressed by the new [BHRS Naloxone Policy](#).

Upcoming CalAIM Webinar

Next QM Webinar:
10/27/22

The next training topic in the BHRS QM CalAIM training series ("Assessment") will be held via Zoom on **Thursday, October 27, 2022 from 10:30 – 11:30 a.m.**

Staff should **watch the corresponding CalMHSA LMS trainings and complete the BHRS Pre-Test (link to test is in the [training schedule](#)) by 10/20/22** prior to attending the BHRS training.

CalAIM Webinar Recording and FAQ

Available:
Now

September Webinar: The recording and PPT slides from the 9/22/23 BHRS CalAIM Webinar are now available on the [QM Website](#) under the "CalAIM Information" tab.

An updated [FAQ](#) is now available on the [QM Website](#).

BHRS IT BYTES



Updates from Avatar NX Project

- For our next NX Upgrade migration, BHRS IT and QM have sent out LMS required training for a majority of contractors to move to Avatar NX. They will need to complete the 30 min training by October 30 to transition to Avatar NX.
- We are also working towards making all required changes, validations and adjustments to Avatar Reports, Document Routing and transitioning Treatment Plans to ready for SUD/MH staff Go-LIVE. There will be new Netsmart enhancements to resolve issues with Problem List functionality.

Notable Active Requests/Projects

- The following is a list of items that BHRS IT is engaged with different teams to continue to make progress or complete in September:
 - Completion of meeting CalAIM 3d guidelines for QIP/PIP measures with CalMHSA/DHCS
 - ARPA GPS Pilot for Adult and Youth Crisis Program and Dashboard development with Five Base
 - Continued engagement with Netsmart, other CA Behavioral Health counties, and internal departments regarding Problem List, Treatment Plan: updates and optimization
 - BHRS IT Service Architecture Development, Review, and Optimization: BHRS Service Manual and Guidance will be developed and introduced
 - Zoom pilot with SMS functionality— HIPAA compliant texting for telemed use
 - Development of Closed Loop Referral changes internally and externally for BHRS

Up and Coming:

- 10/22 Hardware Refresh and Reconciliation implementation complete
- 10/22 CMS/ASAM updates for Avatar
- 11/22 Updated Zoom pilot completion
- 11/22 ARPA Phase 2 Development

Reminder:

Please be aware that a ServiceNow ticket is the best way to request assistance for IT support items as well as for workstation/desktop support needs from ISD