



# What's New!

QM Updates

Release Date: March 25, 2022

## Effective Now!

- For All Staff: Updated Consent Scripts
- For BHRS Youth Staff: Virtual Toolkit Resources

## Coming Soon!

- For BHRS Staff: CANS Training
- For BHRS Staff: Remote Services Trainings

## New/Updated Policies

- None.

### Updates to Consent Scripts

**Available:**  
**03/25/2022**

**What:** QM has updated the Consent Scripts.

**Who:** All Staff

**Details:**

Consent scripts have been updated in Avatar and in PDF form to include information re: SUD, HIE, and consent to email.

**PDF version of the consent scripts are located [here](#).**

### Attn: Virtual Toolkit Workshop (3/9) Attendees

**Available:**  
**03/25/2022**

**Who:** BHRS staff who attended the Virtual Toolkit Workshop (3/9)

**Details:** We were unable to email the survey and PPTs directly to attendees.

If you have not done so already, please complete the post-workshop [survey](#).

If you would like a copy of the PPT slides from the workshop, please email Eri Tsujii at [etsujii@smcgov.org](mailto:etsujii@smcgov.org).

**Download that latest edition of the Virtual Toolkit [here](#).**

### CANS and PSC-35 Training

**Scheduled for:**  
**04/05/2022**

**What:** Discovering the Champion in You: a CANS and PSC-35 Reboot

**Who:** All BHRS Clinicians, Supervisors, and Family Partners

**Details:** Learn how to turn this State requirement\* into a useful tool for your work with clients! Training on 4/5 from 9:00 – 11:00 a.m.

\*CANS and PSC-35 must be completed at admission, every 6 months thereafter, upon significant clinical change, and at discharge.

**Please register via [LMS](#).** Questions? Contact Kris Gamayo at [kgamayo@smcgov.org](mailto:kgamayo@smcgov.org)

### Remote Services Webinars/Workshops

**Scheduled for:**  
**03/25/2022**

**For BHRS Direct Service Staff:** Intro to Zoom Health Webinar (*Invites will be sent directly to BHRS All Staff email group*).

- Thursday, 4/28 from 11:00 a.m. – 12:00 p.m.
- Tuesday, 5/17 from 3:30 p.m. – 4:30 p.m.

**For BHRS Youth Program Staff:** Virtual Toolkit Workshop (*Invites will be sent to BHRS Youth Supervisors to forward to their staff*).

- Wednesday, 4/27 from 3:30 p.m. – 4:30 p.m.
- Tuesday, 5/24 from 9:00 a.m. – 10:00 a.m.



## myAvatar's New Document Imaging Software goes live March 31, 2022



Perceptive, myAvatar's document imaging software will be live for BHRS Mental Health Admins, Mental Health Contracted Providers and IMAT, our SUD Pilot Program on March 31, 2022. All myAvatar users can continue to view scanned/imported documents in the Clinical Document Viewer.



After the Go-Live, if you are experiencing any issues with Perceptive, please contact the BHRS IT Support Team@[bhrs-it-support@smcgov.org](mailto:bhrs-it-support@smcgov.org) or call 650-573-3496

### Other IT happenings....



On March 11, 2022 the BHRS IT Team along with key SUD Management members reviewed Netsmart's integrated (ASAM) American Society of Addiction Medicine assessment tool as possible part of the rollout for Avatar NX. More info to follow.



Keep up to date with information on the myAvatar NX upgrade @ [BHRSIT Intranet](#)