





**SAN MATEO COUNTY HEALTH  
EMERGENCY  
MEDICAL SERVICES**

<b>EMS POLICY</b>	<b>201</b>
Effective:	<b>April 2024</b>
Approval: EMS Director <b>Travis Kusman, MPH</b>	Signed: 
Approval: EMS Medical Director <b>Greg Gilbert, MD</b>	Signed: 

## **EMS AGENCY MISSION, VALUES, AND VISION**

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### **I. PURPOSE**

This policy outlines the EMS Agency's mission, values, and vision.

### **II. MISSION**

To ensure the highest quality of emergency medical care is equitably provided to the residents and visitors of San Mateo County through an integrated and coordinated system of services, and to support the medical and health resiliency of our community during disasters and emergencies.

### **III. VALUES**

In our journey to continuously improve the quality of emergency medical services and medical and health emergency preparedness we value:

- A patient and community oriented system;
- A caring environment to inspire and produce innovation;
- Research, scientific examination, focused process improvement, training and exercises;
- Candor, integrity, and mutual respect; and
- Multi-disciplinary partnerships to produce excellence and enhance emergency management

### **IV. VISION**

To provide leadership that is proactively improving medical and health emergency preparedness and emergency medical services.