



SAN MATEO COUNTY HEALTH
**ENVIRONMENTAL
HEALTH SERVICES**

Online Payment Service

TERMS OF PAYMENT

PLEASE READ THESE TERMS OF PAYMENT CAREFULLY. IT CONTAINS VERY IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU.

Conditions of Payment

These Terms of Payment set forth the terms of the Internet/online payment service (“e-Pay Service”) offered to you by the San Mateo County “County”, “we”, “us” or “our”) with respect to your payment via County’s website (“Site”). We will NOT accept payments through this Site from any party/individual who is not an authorized user of the credit/debit card utilized for the payment to us or is making a payment from a foreign country. By submitting a payment through this Site, you certify that you meet these and all other requirements set forth in these Terms of Payment.

Credit Card Payments

A credit card payment, limited to credit cards with the MasterCard and VISA card logos, are the types of payment that will be accepted through this Site.

Other Payment Methods

Please note that, in addition to making a payment through this Site, payments to San Mateo County Environmental Health Services can also be made by mail or in person.

By Mail and In Person:

Payments by mail should be sent to:

San Mateo County Environmental Health Services
2000 Alameda de las Pulgas, Suite 100
San Mateo, CA 94403-1270

Payments in person can be made at our office located at:

San Mateo County Environmental Health Services
2000 Alameda de las Pulgas, Suite 100
San Mateo, CA 94403-1270

Payment Date

Your payment is deemed received at the time you select the “Process Payment” button for a payment if we confirm the transaction and provide you with a confirmation number.

Transaction Receipt

A payment is not deemed made until we provide you with an online confirmation number for such payment. You can download or print a copy of the receipt with your confirmation number for your records. In addition, we will send you an email confirmation of your payment. We recommend that you check your email's SPAM folder for our email and you can add smcgov.org and elavon.com domain names to your Safe Senders List to ensure that you continue to receive our emails in the future

Your Representations

In addition to the representations in the Terms of Use, you represent to us that: (1) the information you provide to us in connection with this e-Pay Service will be accurate; (2) you have the right to authorize us to obtain payment from the account designated in your instruction; and (3) no other person's authorization or action is needed to approve our creation and processing of the payment against your designated account.

Electronic Communications

Any notice or other type of information that is provided to you in connection with this e-Pay Service, such as these Terms of Payment, the Terms of Use, Privacy & Security Policy, payment confirmations, amendments, and other payment information (collectively, “Communications”), may be sent to you electronically (e.g., by posting the information at this Site, or by sending it to your email address). We will not be obligated to provide any Communication to you in paper form. If you do not agree to electronic Communications, you agree not to use the e-Pay Service and should select the “Cancel” button.

In order to use our e-Pay Service, you will need a working connection to the Internet from a personal computer. The e-Pay Service may not function properly using Web-enabled television, cellular telephone or similar connections. Your Internet browser must support the Secure Sockets Layer (“SSL”), 128-bit encryption protocol. Mozilla Firefox 2.X or higher and Microsoft Internet Explorer 5.X or higher will support this feature. You also will need either a printer connected to your computer to print Communications or sufficient hard drive space available to save the information. You must have your own Internet service provider (“ISP”), as we do not provide ISP services.

Disclaimers; Limitation of Liability

We offer the e-Pay Service as a courtesy only. In addition to the disclaimer of warranties included in the Terms of Use, we assume no obligation to ensure that it is available for your use. There may be times when the e-Pay Service is unavailable due to system maintenance, outages, or unavailability of Internet Services.

In addition to the limitation of liability included in the Terms of Use, you agree that for any liability related to the payment, the County is not liable for any amount of damages above the aggregate dollar amount paid by you under this Terms of Payment.

Amendments/Termination

We reserve the right to amend (add to, delete or change) this Terms of Payment and the e-Pay Service. We may terminate your use of the e-Pay Service at any time, without cause or prior notice.

Entire Agreement

The Terms of Payment, the Terms of Use, and the Privacy & Security Policy constitute the entire agreement between County and you with respect to the e-Pay Service. By clicking/pressing the “Next” button below, you are confirming that: (1) you agree to receive Communications electronically; (2) your computer system meets the requirements set forth above; (3) you are able to access and print or store information presented at this Site; and (4) you agree to the Terms of Payment, which will be deemed to supplement the Terms of Use and Privacy & Security Policy found elsewhere at this Site.